



WARRANTY INFORMATION 2012

30-104 Rolland Briere, Blainville, QC,
Canada, J7C 5R8
Tel: 450-430-1818 or 877-430-1818
Fax: 450-430-1850

FREIGHT POLICY:

Orders \$3000.00 + are pre-paid excluding Puerto Rico and Hawaii in which case freight is port city.

DEFECTIVE LUMINAIRES & WARRANTY:

For a period of one year from date of purchase DAL'S Lighting will replace or repair any luminaire found to be defective due to poor workmanship or parts. Return freight is the responsibility. Any luminaire found to be defective due to failure of a component not manufactured by us will incur a labor charge.

This warranty excludes contractor backcharges, and freight expenses.

BALLAST WARRANTY:

Warranty on ballasts is one year from date of shipment. During this period DAL'S Lighting will at its option, replace or repair the ballast(s) that are proven to be defective.

DAL'S will pre pay all shipping charges to return the repaired or replaced item to the client.

For any other ballast problems we will consult with the original manufacturer.

This warranty excludes contractor backcharges, and freight expenses.

POLE WARRANTY:

DAL'S Lighting warrants for a period of one years, to repair or replace, at our option, aluminum or steel products that fail due to material deterioration such as rust or corrosion. Exclusions from this warranty are failures due to improper installation, misapplication, and unusual conditions.

POWDER COAT PAINT FINISHES:

Powder coated aluminum products are warranted for a period of one year from chalking, chipping or peeling. If this occurs DAL'S Lighting will repair or replace any damaged fixture or pole due to poor workmanship.

This warranty excludes contractor backcharges, and freight expenses.

ORDER CANCELLATIONS:

Any order received and confirmed by us is 100% non-cancelable. All of our products are therefore they are absolutely non-cancelable once the order has been processed.

ORDER MINIMUMS:

There are no minimums for orders unless specifically stated on a quote.

PAYMENT TERMS:

2% 10 days, net 30 days, upon opening of account

SPECIAL TERMS AND CONDITIONS:

DALS Lighting can accommodate special terms and conditions for particular projects. It is imperative that the special terms and conditions are agreed upon in writing before the order

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